#### INFORMATION TECHNOLOGY

#### **Department Goal**

The goal of the 2004-2009 Capital Improvement Budget/Program is to continue to provide cost effective, quality computer processing and telecommunications services to the Municipality while at the same time reducing costs by:

- consolidation of application systems where appropriate,
- integration of existing and new application systems to reduce redundant data entry, storage and management,
- automation of after-hours computer operations where possible, and
- ensuring the appropriate use of technology.

#### **Program Statement**

The department goal can be accomplished through continued application system development and enhancement and implementation of various new hardware and software solutions. All project costs will be funded via a commercial loan to Management Information Systems that will be repaid through realized savings and allocations to departments.

2004-2009 CIB/CIP PAGE 10-1

### MUNICIPALITY OF ANCHORAGE Capital Improvement Program PROJECT LIST BY DEPARTMENT (000's)

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	INFORMATION TECHNOLOGY						
YEAR	₹	PROJECT TITLE	GO BONDS	FEDERAL GRANTS		OTHER SOURCES	TOTAL REQUEST
CATE	GORY: Network & I	nfrastructure				1	
	DESKTOP COMPUTE		0	0	0	50	50
		, REDESIGN, CORE UPGRADE & MISC. HARDWARE	0	0	0	350	350
	SERVER CONSOLIDA		0	0	0	150	150
2004	TELEPHONY SYSTEM	1 UPGRADE	0	0	0	150	150
CATE	GORY: Program & :	Network & Infrastructure TOTAL Software Replacement	0	0	0	700	700
	BUSINESS CONTINUI	•	0	0	0	50	50
	DISTRIBUTED SYSTE		0	0	0		172
	ENTERPRISE SERVE		0	0	0	219	219
	MICROSOFT ENTERP		0	0	0	750	750
	MICROSOFT SOFTWA		0	0	0	80	80
	PEOPLESOFT ARCHI		0	0	0	225	225
	WORK FLOW MANAG		0	0	0	111	111
		Program & Software Replacement TOTAL	0	0	0		1,607
CATE	GORY: GIS/Data R					1,001	.,
	DATABASE & APPLIC		0	0	0	40	40
	ENTERPRISE DATA	,	0	0	0	80	80
		ERVER SOFTWARE UPGRADE	0	0	0	80	80
	LAND INFORMATION		0	0	0	100	100
		GIS/Data Resources TOTAL	0	0	0	300	300
TOTA	L FOR 2004		0	0	0	2,607	2,607
CATE	GORY: Network & I	nfrastructure					
2005	DESKTOP COMPUTE	RS-IT	0	0	0	200	200
2005	MALICIOUS CODE PR	OTECTION	0	0	0	10	10
2005	NETWORK STORAGE	, REDESIGN, CORE UPGRADE & MISC. HARDWARE	0	0	0	319	319
2005	SERVER CONSOLIDA	TION	0	0	0	240	240
2005	SERVER SOFTWARE	UPGRADES-ACTIVE DIRECTORY	0	0	0	375	375
2005	TELEPHONY SYSTEM	1 UPGRADE	0	0	0	207	207
2005	WIRELESS NETWORK	( ACCESS	0	0	0	25	25
		Network & Infrastructure TOTAL	0	0	0	1,376	1,376
CATE	GORY: Program &	Software Replacement					
2005	<b>BUSINESS CONTINUI</b>	TY PLAN	0	0	0	100	100
2005	DISTRIBUTED SYSTE	MS	0	0	0	169	169
2005	MICROSOFT SOFTWA	ARE ASSURANCE	0	0	0	80	80
2005	SOURCE CODE MANA	AGEMENT	0	0	0	25	25
2005	WORK FLOW MANAG	EMENT	0	0	0	96	96
		Program & Software Replacement TOTAL	0	0	0	470	470
CATE	GORY: GIS/Data R	esources					
2005	DATABASE & APPLIC	ATION (MUNI-WIDE)	0	0	0	20	20
2005	ENTERPRISE DATA		0	0	0	200	200
2005	ENTERPRISE DATA S	ERVER SOFTWARE UPGRADE	0	0	0	30	30
2005	LAND INFORMATION	SYSTEM	0	0	0	120	120
		GIS/Data Resources TOTAL	0	0	0	370	370
TOTA	L FOR 2005		0	0	0	2,216	2,216

### MUNICIPALITY OF ANCHORAGE Capital Improvement Program PROJECT LIST BY DEPARTMENT (000's)

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		INFORMATION TEC	HNOL	OGY			
YEAR	1	PROJECT TITLE	GO BONDS	FEDERAL GRANTS	STATE GRANT	OTHER SOURCES	TOTAL REQUEST
CATE	GORY: Network & I	nfrastructure		1		i	
2006	DESKTOP COMPUTE	RS-IT	0	0	0	200	200
2006	MALICIOUS CODE PF	OTECTION	0	0	0	10	10
2006	NETWORK STORAGE	, REDESIGN, CORE UPGRADE & MISC. HARDWARE	0	0	0	427	427
2006	SERVER CONSOLIDA	TION	0	0	0	280	280
2006	SERVER SOFTWARE	UPGRADES-ACTIVE DIRECTORY	0	0	0	130	130
2006	TELEPHONY SYSTEM	1 UPGRADE	0	0	0	390	390
2006	WIRELESS NETWOR	( ACCESS	0	0	0	25	25
		Network & Infrastructure TOTAL	0	0	0	1,462	1,462
CATE	GORY: Program &	Software Replacement					
2006	MICROSOFT SOFTWA	ARE ASSURANCE	0	0	0	80	80
2006	SOURCE CODE MAN	AGEMENT	0	0	0	25	25
2006	WORK FLOW MANAG	EMENT	0	0	0	36	36
	-	Program & Software Replacement TOTAL	0	0	0	141	141
CATE	GORY: GIS/Data R	esources					
2006	DATABASE & APPLIC	ATION (MUNI-WIDE)	0	0	0	20	20
2006	ENTERPRISE DATA	· ,	0	0	0	200	200
2006	ENTERPRISE DATA S	ERVER SOFTWARE UPGRADE	0	0	0	30	30
2006	LAND INFORMATION	SYSTEM	0	0	0	120	120
		GIS/Data Resources TOTAL	0	0	0	370	370
TOTA	L FOR 2006		0	0	0	1,973	1,973
CATE	GORY: Network & I	nfrastructure					
2007	DESKTOP COMPUTE	RS-IT	0	0	0	200	200
2007	MALICIOUS CODE PF	OTECTION	0	0	0	10	10
2007	NETWORK STORAGE	, REDESIGN, CORE UPGRADE & MISC. HARDWARE	0	0	0	427	427
2007	SERVER CONSOLIDA	TION	0	0	0	320	320
2007	SERVER SOFTWARE	UPGRADES-ACTIVE DIRECTORY	0	0	0	375	375
2007	TELEPHONY SYSTEM	1 UPGRADE	0	0	0	193	193
2007	WIRELESS NETWOR	( ACCESS	0	0	0	25	25
		Network & Infrastructure TOTAL	0	0	0	1,550	1,550
CATE	GORY: Program &	Software Replacement				,	
	MICROSOFT SOFTWA	•	0	0	0	80	80
	SOURCE CODE MAN		0	0	0		25
		Program & Software Replacement TOTAL	0	0	0		105
CATE	GORY: GIS/Data R	·					
	DATABASE & APPLIC		0	0	0	20	20
	ENTERPRISE DATA		0	0	0		200
		ERVER SOFTWARE UPGRADE	0	0	0		30
	LAND INFORMATION		0	0	0		120
2001	LAND IN ORWATION	GIS/Data Resources TOTAL	0	0	0		370
				·		310	3/0

### MUNICIPALITY OF ANCHORAGE Capital Improvement Program PROJECT LIST BY DEPARTMENT (000's)

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INFORMATION TECHNOLOGY							
YEAR	₹	PROJECT TITLE	GO BONDS	FEDERAL GRANTS	STATE GRANT	OTHER SOURCES	TOTAL REQUEST
CATE	GORY: Network & I	nfrastructure					
2008	DESKTOP COMPUTER	RS-IT	0	0	0	200	200
2008	MALICIOUS CODE PR	OTECTION	0	0	0	25	25
2008	NETWORK STORAGE	, REDESIGN, CORE UPGRADE & MISC. HARDWARE	0	0	0	427	427
2008	SERVER CONSOLIDA	TION	0	0	0	280	280
2008	SERVER SOFTWARE	UPGRADES-ACTIVE DIRECTORY	0	0	0	130	130
2008	TELEPHONY SYSTEM	IUPGRADE	0	0	0	103	103
2008	WIRELESS NETWORK	CACCESS	0	0	0	25	25
		Network & Infrastructure TOTAL	0	0	0	1,190	1,190
CATE	GORY: Program & S	Software Replacement					
2008	ENTERPRISE SERVE	R PROCESSOR	0	0	0	305	305
2008	MICROSOFT SOFTWA	ARE ASSURANCE	0	0	0	80	80
2008	SOURCE CODE MANA	AGEMENT	0	0	0	25	25
2008	WORK FLOW MANAG	EMENT	0	0	0	96	96
		Program & Software Replacement TOTAL	0	0	0	506	506
CATE	GORY: GIS/Data Re	esources					
2008	DATABASE & APPLICA	ATION (MUNI-WIDE)	0	0	0		20
2008	ENTERPRISE DATA		0	0	0	200	200
2008	ENTERPRISE DATA S	ERVER SOFTWARE UPGRADE	0	0	0	210	210
2008	LAND INFORMATION	SYSTEM	0	0	0	120	120
		GIS/Data Resources TOTAL	0	0	0		550
	L FOR 2008		0	0	0	, -	2,246
TOTA	L FOR ALL YEARS	S INFORMATION TECHNOLOGY	0	0	0	11,067	11,067

Department Information Technology	2004 PROJECT COST		Category Network &	Infrastructure
PROJECT TITLE AND DESCRIPTION	A-Ass F-Fed H-Heri	te B-Bond mt D-D.O.T. eral O-Other tage Land Bank	O&M COST	COMMUNITY COUNCIL - PRIORITY
PRODECT TITLE AND DESCRIPTION	M-Match	ing State Grant	DEBT SERVICE	1-Essential 2-Necessary 3-Desireable
TELEPHONY SYSTEM UPGRADE Upgrade to the system to provide caller I.D. information capacity for future growth.	0=	150	100.0	
NETWORK STORAGE, REDESIGN, CORE UPGRADE & MISC. HARDWARE This would give better accessibility to user data and provide a foundation for network wide disaster recovery. Less downtime, faster access to data/information/applications. Allows different types of data to flow through the network based on urgency. Allows the ability to dedicate bandwidth to specific applications.	O=	350	106.3	
SERVER CONSOLIDATION Reduced annual operating costs for customers and application data/information storage and delivery.	O=	150	50.0 0.0	
DESKTOP COMPUTERS-IT Replace and upgrade computers in IT	O=	50	22.2	
For specific funding needed in later years, pl name/description included in the Capital Im	2004			

Department Information Technology	2004 PROJECT COST	Category Network &	Infrastructure
PROJECT TITLE AND DESCRIPTION	S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank	O&M COST	COMMUNITY COUNCIL - PRIORITY
PROUECT TITLE AND DESCRIPTION	M-Matching State Grant	DEBT SERVICE	1-Essential 2-Necessary 3-Desireable
Sub-Total(s)	O= 700		
Category Total	700	278.5 0.0	
For specific funding needed in later years, pl name/description included in the Capital Im	ease review the sam provement Program s	e project ection.	2004

Department Information Technology	2004 PROJECT COST (000's)		Category Program &	Software Replacement
PROJECT TITLE AND DESCRIPTION	A-Assm F-Fede H-Herit	e B-Bond ht D-D.O.T. ral O-Other age Land Bank	O&M COST	COMMUNITY COUNCIL - PRIORITY
PRODUCT TITLE AND DESCRIPTION	M-Matchi	ng State Grant	DEBT SERVICE	1-Essential 2-Necessary 3-Desireable
PEOPLESOFT ARCHIVING Archiving will enhance PS system performance by reducing the size of active databases. Security will be improved by eliminatingthe risk of degradation and corruption in active databases. Archiving will also assist in the transition to future PS upgrades.	O=	225	75.0 0.0	Areawide
WORK FLOW MANAGEMENT Fast access to Assembly Document Control submission processes. Faster processing of items submitted to the Assembly.	O=	111	37.0 0.0	
BUSINESS CONTINUITY PLAN Pre-planned disaster recovery procedures enable return of services to customers faster in the event of a disaster or emergency.	O=	50	50.0 0.0	
ENTERPRISE SERVER PROCESSOR Upgrade or replace the Enterprise Server Processor with more cost efficient architecture.	0=	219		
For specific funding needed in later years, pl name/description included in the Capital Im	2004			

Department Information Technology	2004 PROJECT COST	Category Program &	Software Replacement
DDO THOM WITH I AND DESCRIPTION	S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank	O&M COST	COMMUNITY COUNCIL - PRIORITY
PROJECT TITLE AND DESCRIPTION	M-Matching State Grant	DEBT SERVICE	1-Essential 2-Necessary 3-Desireable
DISTRIBUTED SYSTEMS Establish Application Development for new technology.	O= 172	114.7 0.0	
MICROSOFT ENTERPRISE AGREEMENT This will facilitate standardization of desktop operating and office software and provide a substantial discount on all Microsoft products.	O= 750	250.0 0.0	
MICROSOFT SOFTWARE ASSURANCE Server licenses and upgrades	O= 80	20.0	
Sub-Total(s)	O= 1,607		
Category Total	1,607	546.7 0.0	
For specific funding needed in later years, pl name/description included in the Capital Im	2004		

Department Information Technology	2004 PROJECT COST (000's)	Category GIS/Data R	lesources
PROJECT TITLE AND DESCRIPTION	S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank	O&M COST	COMMUNITY COUNCIL - PRIORITY
PROJECT TITLE AND DESCRIPTION	M-Matching State Grant	DEBT SERVICE	1-Essential 2-Necessary 3-Desireable
DATABASE & APPLICATION (MUNI-WIDE) Deployment of key applications in GIS and database Muniwide. Includes, emergency shelter database and mapping; wildfire exercise support; and CATS support.	O= 40	13.4	
LAND INFORMATION SYSTEM Designed to provide IT/GIS staff with a development server which has Oracle and SDE installed for testing. This will allow DBA and GIS staff to assess the suitablitiy of Oracle and SDE as a technology track direction.	O= 100	16.7 0.0	
ENTERPRISE DATA  To provide a comprehensive study of data resources present at MOA and the needs of key customers of that data. The final result is a report which identifies the cost and benefits of a data warehouse for MOA and recommends a data warehouse strategy.	O= 80	53.4 0.0	
For specific funding needed in later years, pl name/description included in the Capital Im	ease review the sam provement Program s	e project ection.	2004

Department Information Technology	Category  2004 PROJECT COST (000's)  Category  GIS/Data Re		Resources
DDO IEGE EINE AND DEGEDIDATON	S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank	O&M COST	COMMUNITY COUNCIL - PRIORITY
PROJECT TITLE AND DESCRIPTION	M-Matching State Grant	DEBT SERVICE	1-Essential 2-Necessary 3-Desireable
ENTERPRISE DATA SERVER SOFTWARE UPGRADE Upgrade data server system software to provide mainframe server information via the web and better connectivity with PC systems.	O= 80 	33.3	
Sub-Total(s) Category Total	O= 300 300	116.8 0.0	
***********	******	*****	*********
Department Total(s)	O= 2,607		
Grand Total of Information Technology	2,607	942.0	
For specific funding needed in later years, pl name/description included in the Capital Im	2004		

Department Information Technology	Category Network & Infrastructure											
	(00)	0's) S-S	tate B-B	ond A-Assm	t D-D.O.	al O-Other H-Heritage Land Bank M-Matching State						
PROJECT TITLE AND DESCRIPTION	200	04	20	05	20	06	20	007	20	08	2009	
TELEPHONY SYSTEM UPGRADE Upgrade to the system to provide caller I.D. information capacity for future growth.	O=	150	O=	207	O=	390	O=	193	O=	103		
NETWORK STORAGE, REDESIGN, CORE UPGRADE & MISC. HARDWARE This would give better accessibility to user data and provide a foundation for network wide disaster recovery. Less downtime, faster access to data/information/ applications. Allows different types of data to flow through the network based on urgency. Allows the ability to dedicate bandwidth to specific applications.	O=	350	O=	319	O=	427	O=	427	O=	427		
SERVER CONSOLIDATION Reduced annual operating costs for customers and application data/information storage and delivery.	O=	150	O=	240	O=	280	O=	320	O=	280		
DESKTOP COMPUTERS-IT Replace and upgrade computers in IT	O=	50	O=	200	O=	200	O=	200	O=	200		
								2	004	- 200	9	

Department Information Technology	Category Network & Infrastructure											
	(000	's) S-S	tate B-	Bond A-Assm	it D-D.(	al O-Other H-Heritage Land Bank M-Matching State						
PROJECT TITLE AND DESCRIPTION	200	4	2	2005	2	2006	2	2007	2	8008	2009	
WIRELESS NETWORK ACCESS Wireless computing capability for customers in City Hall, Transit, Public Works and Library. Secure wireless access for APD customers, currently not secure.			O=	25	O=	25	O=	25	O=	25		
MALICIOUS CODE PROTECTION Improved anti-virus protection for all customers			O=	10	O=	10	O=	10	0=	25		
SERVER SOFTWARE UPGRADES-ACTIVE DIRECTORY Improved computing services; such as, faster printing, faster access to e-mail and faster access to data/information.			O=	375	O=	130	O=	375	0=	130		
Sub-Total(s)	 O=	700	 O=	1,376	 O=	1,462	 O=	1,550	 O=	1,190		
Category Total		700		1,376		1,462		1,550		1,190	0	
								2	004	- 200	9	

Department Information Technology	Category Program & Software Replacement											
PROJECT TITLE AND DESCRIPTION	(000's) S-State B-Bond A-Assmt D-D.O.T. F-Federal 0-Other H-Heritage Land Bank M-Matching State											
PROJECT TITLE AND DESCRIPTION	200	4	20	005	2006		2007	200	8	2009		
PEOPLESOFT ARCHIVING Archiving will enhance PS system performance by reducing the size of active databases. Security will be improved by eliminatingthe risk of degradation and corruption in active databases. Archiving will also assist in the transition to future PS upgrades.	O=	225										
WORK FLOW MANAGEMENT Fast access to Assembly Document Control submission processes. Faster processing of items submitted to the Assembly.	O=	111	O=	96	O=	36		O=	96			
BUSINESS CONTINUITY PLAN  Pre-planned disaster recovery procedures enable return of services to customers faster in the event of a disaster or emergency.	O=	50	O=	100								
ENTERPRISE SERVER PROCESSOR Upgrade or replace the Enterprise Server Processor with more cost efficient architecture.	O=	219						O=	305			
						2	004 -	200	9			

Department Information Technology	Category Program & Software Replacement												
DDG IDGE BIBLE AND DDGGDIDBION	(000's) S-State B-Bond A-Assmt D-D.O.T. F-Federal							l O-Other H-Heritage Land Bank M-Matching State					
PROJECT TITLE AND DESCRIPTION	20	004	20	05	200	6	200	7	2008	3	2009		
DISTRIBUTED SYSTEMS Establish Application Development for new technology.	O=	172	O=	169									
MICROSOFT ENTERPRISE AGREEMENT This will facilitate standardization of desktop operating and office software and provide a substantial discount on all Microsoft products.	O=	750											
MICROSOFT SOFTWARE ASSURANCE Server licenses and upgrades	0=	80	0=	80	O=	80	O=	80	O=	80			
SOURCE CODE MANAGEMENT Improved disaster recovery capability. Protection from malicious code changes. Improved quality assurance and improved system documentation.			O=	25	O=	25	O=	25	O=	25			
						2004 - 2009							

Department Information Technology	Category Program	& Software	Replacement					
DDC IIIGH HIHI I AND DEGGDIDHION	(000's) S-	State B-Bond A-Ass	mt D-D.O.T. F-Feder	al O-Other H-Herit	age Land Bank M-Ma	atching State		
PROJECT TITLE AND DESCRIPTION	2004	2005	2006	2007	2008	2009		
Sub-Total(s) Category Total	O= 1,607 1,607		O= 141 141	O= 105 105	O= 506 506	0		
	2004 - 200							

Department Information Technology	Category GIS/Data Resources												
DDO THOM MITHER AND DESCRIPTION	(000's) S-State B-Bond A-Assmt D-D.O.T. F-Federal							al O-Other H-Heritage Land Bank M-Matching State					
PROJECT TITLE AND DESCRIPTION	20	04	20	005	20	006	20	007	20	80	2009		
DATABASE & APPLICATION (MUNI-WIDE) Deployment of key applications in GIS and database Muniwide. Includes, emergency shelter database and mapping; wildfire exercise support; and CATS support.	O=	40	O=	20	O=	20	O=	20	O=	20			
LAND INFORMATION SYSTEM Designed to provide IT/GIS staff with a development server which has Oracle and SDE installed for testing. This will allow DBA and GIS staff to assess the suitablity of Oracle and SDE as a technology track direction.	O=	100	O=	120	O=	120	O=	120	O=	120			
ENTERPRISE DATA  To provide a comprehensive study of data resources present at MOA and the needs of key customers of that data. The final result is a report which identifies the cost and benefits of a data warehouse for MOA and recommends a data warehouse strategy.	O=	80	O=	200	O=	200	O=	200	O=	200			
ENTERPRISE DATA SERVER SOFTWARE UPGRADE Upgrade data server system software to (Continued on Next Page)	O=	80	O=	30	O=	30	O=	30	O=	210			
	2004 - 20								- 200	9			

Department Information Technology	GIS/Data Resources										
DDO IEGO DINI E AND DEGODIDATON	(	000's) S-S	tate B	-Bond A-Assm	nt D-D.	O.T. F-Feder	al 0-0	ther H-Herit	age Lar	nd Bank M-Ma	tching State
PROJECT TITLE AND DESCRIPTION	2	2004	2005		2006		2007		2008		2009
ENTERPRISE DATA SERVER SOFTWARE UPGRADE (Continued) provide mainframe server information via the web and better connectivity with PC systems.											
Sub-Total(s)	O=	300	 O=	370		370		370		550	
Category Total		300		370		370		370		550	0
***************************************	***	*****	***	****		:****	***	****	***	*****	*****
Department Total(s)	0=	2,607	0=	2,216	0=	1,973	0=	2,025	0=	2,246	
Grand Total of Information Technology		2,607		2,216		1,973		2,025		2,246	0
	2004 - 200									- 200	9